



BROADBAND ADSL APPLICATION FORM - METRO AREA

BILLING DETAILS

Name / Business Name:

Contact Name (if Business):

ABN (if Business):

Address:

Suburb / Town:

State:

Postcode:

Home Phone Number:

Work Phone Number:

Facsimile Number:

Mobile Phone Number:

ADSL INSTALLATION DETAILS

ADSL Line Number: (08)

Account Holder Name:

As shown on telephone bill from provider

Installation Address:

Suburb / Town:

USERNAME & PASSWORD

Please tick and complete appropriate option.

Upgrade my existing account:

Supacool Username:

New account:

Preferred Username:

Alternate Username:

Password:

Your username will form the first part of your email address. Your password should not be disclosed anyone this gives access to your account.

SET-UP

Cost to make line ADSL ready and setup account \$99

ADSL ACCOUNT TYPE

UNLIMITED

256/64kbps \$57/mth

512/128kbps \$72/mth

1.5M/256kbps \$140/mth

Features:

5 E-mail boxes
20 MB Web Space
Unlimited Downloads*
* See DSL Fair Use Policy

USAGE BASE

256/64kbps 10GB \$45/mth

512/128kbps 15GB \$63/mth

1.5M/256kbps 20GB \$99/mth

Features:

5 E-mail boxes, 20MB Web Space
10¢ per meg over limit
Capped Maximum Costs
Rapid256 - \$67
Rapid512 - \$82
Rapid1.5M - \$150

SHAPED 256/64kbps

OPTION 1

0.5GB \$35/mth

OPTION 2

1GB \$42/mth

OPTION 3

5GB \$46/mth

SHAPED 512/128kbps

OPTION 1

1.5GB \$52/mth

OPTION 2

5GB \$57/mth

OPTION 3

10GB \$68/mth

SHAPED 1.5M/256kbps

OPTION 1

5GB \$85/mth

OPTION 2

10GB \$94/mth

OPTION 3

15GB \$98/mth

Features:

5 E-mail boxes Shaped plans are shaped down to 64kbts/sec line speed for the remainder of the calendar month once you reach your chosen plan limit.
20 MB Web Space

MODEMS AND ROUTERS

Please select one option

1 Line Filter Inc Cost

DLink Modem/Router (1 port)* ✓ \$99

Billion External Modem/Router(4 port)* ✓ \$115

Provide Own Modem/Router ✗ \$0

* Recommended for networking

Delivery & Installation - Free in Metro Area if modem purchased from Supacool

ADDITIONAL ITEMS

Please select which optional items you need for your ADSL connection

Line Filter \$15.00

I require filters (maximum of 3)

You require a filter for each telephony device attached to your nominated ADSL Line (eg fax, phone points). If you have more than 3 telephony devices you require central splitter (see below). Please indicate how many filters you require.

Splitter Filter \$39.00

Same as above, but splits one line with RJ11 sockets into two RJ11 sockets, one for ADSL, one for phone.

Central Filter \$40.00

Tick this box only if you have: (1) A monitored security system that dials out on the nominated ADSL phone line, OR (2) 4 or more telephony devices on the nominated line.

Network Card \$20.00

Supacool offers a personalised onsite installation service.

PAYMENT DETAILS

Applications will be accepted with either Credit Card details or cash/cheque. All accounts are payable quarterly. Where Credit Card details are provided these will be used for all future invoices.

Card Type: Visa MasterCard BankCard

Card No.

Expiry Date:

MM YY

Cardholder's Name:

Signature:

Date:

DECLARATION

I/We understand:

- ♦ the ADSL plan, contract and hardware options I/We have selected.
- ♦ that if I/We connect to the Internet on this ADSL account via a normal modem, while there is no current ADSL outages, I/We will incur an additional \$1.10 per hour to my/our Supacool account.
- ♦ accounts unpaid after the due date will be suspended without written notice. If an account remains unpaid more than 5 days after the due date, the account will be cancelled and ADSL will be cancelled from your nominated line.
- ♦ the Supacool account will not be used for any illegal purposes, including obscene, abusive, threatening, fraudulent or otherwise unacceptable messages or usage.
- ♦ Usernames and passwords must not be shared. Any breach of this condition will result in immediate termination of the account without a refund.
- ♦ I/We also verify being over the age of 18 and agree to the terms and conditions on the following page.

Client Name:

Signature:

Date: